



### Welcome to the

### GWA Chamber of Commerce Annual Meeting of the Members

January 2025

"It is the policy of the GWA Chamber of Commerce and its members to be in full compliance with federal and state antitrust laws, and as such there should be no discussions of agreements or actions that may restrain competition or impact prices."

### **Annual Report Overview**



- GWA Chamber Summary
- Organization Governance
- Membership Classes & Categories
- 2024 Membership
- 2024 Financial Performance



- Accomplishments Summary
- Annual Operating Plan Highlights



### **GWA Chamber Summary**

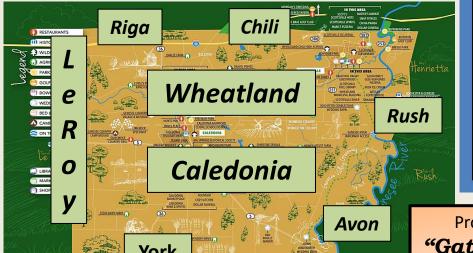


New York State Not-for-Profit Corporation with IRS 501(c)(6) determination

<u>Purpose</u>: To deliver value by promoting the "common business interests" for the benefit of its members, <u>all</u> commercial enterprises and the communities served.

#### Vision

Cornerstone community asset serving as a catalyst for achievable, sustainable business growth, economic improvement while inspiring community engagement



### **Key Initiatives**

- Facilitates business success, area economic development, civic vitality
- Promotes region, broadens visibility
- Provides businesses with regional credibility, networking and business education opportunity awareness
- Connects businesses & communities
- Advocates for business needs

Proudly serving our members and communities in the "Gateway to the Genesee Country Region"

### **Organization Governance**



2025 Board of Directors (as elected by the membership)

<b>Lisa Wasson</b> President	<b>Mark Turner</b> Vice President	<b>Debi Fitts</b> Secretary / Treasurer	Karen Coyle At Large		
Philip Weise	Kathy Allen	Julie Izzo Niedzwick			
At Large	At Large	At Large			

- **By-Laws** (typically very infrequent changes)
  - Defines regulations of Corporation, fundamental rules, structures and practices for conduct of business and affairs:
    - Membership; Board of Directors; Committees; Finances; Dissolution
- Operations Handbook (can change as many times as needed)
  - Builds on By-Laws with > detailed guidance, policies, procedures:
    - Strategic framework; Operating model expressed as activities
    - Policies and procedures (i.e., employees, volunteers, planning, records retention, non-discrimination, anti-harassment, anti-trust)

### **Membership Classes & Categories**



9 **		ANNUA L MEMBERSHIP CA TEGORIES									
Benefit Types	GWA Chamber Membership Benefits	PREMIER All for-profit and nonprofit organizations		CORPORATE For-profit organizations with >= 20 employees		For-profit o	NESS rganizations employees	PARTNER Nonprofits, Mumicipalities School Districts, Churcher		FRIEND	
	membership Benefits	Ambas sador	Affiliate	Standard	Leadership	Standard	Leaders hip	Standard	Leadership	Only	
	Voting Class Membership	J	<b>√</b>	J	J	J	J	J	J		
	Contributory Class Membership									J.	
	Board of Directors Eligible	J	J	J	J	J	J	J	J	1	
Standard Member	Member online presence linked from Chamber Website	J	J	1	J	J	J	<b>J</b>	<b>J</b>		
Benefits	Organization graphic presented on GWA Chamber Website	J	J	J	J	<b>y</b>	s	J	J		
	Brief organization statement on GWA Chamber Website	<b>&gt;</b>	<	1	<b>&gt;</b>	<b>&gt;</b>	1	<b>√</b>	J	C.	
	Prime Business Directory Listing	J	J	J	J	<b>√</b>	J	J	J		
11 11 1.111	Prime Member Website Listing	J	<b>√</b>		J		J		J		
Leadership Member	Strategy & Planning participation	J	J		J		J		J		
Added	A dvocacy Platform participation	J	J		J		J		J		
Benefits	Leadership Meetings with local Gov'ts, Schools participation	J	J		J		J		J		
	Priority assignment for Committee Chair Positions	J	J		J		<b>y</b>		J		
	Sponosr Listing on Chamber Facebook social media Platform	J	J								
	Sponsor Listing on Chamber Regional Business Directory	J	J								
Premier Member Added Benefits	Member Highlighted at all Chamber Meetings and Events	J	J								
	Sponsor Listng on a Chamber Community Hall of Fame Page	J									
	Sponsor Listing on a Chamber School Scholarship Page	J									
	Sponsor Listing on Chamber Members Headline Forum Page	J									
	ANNUAL FEE	\$400	\$240	\$90	\$140	\$60	\$110	\$45	\$95	\$20	

# Operating Membership Class

Organizations *full voting rights* 

### Advocate Membership Class

Individuals no voting rights

### Honorary Membership Class

Individuals

lifetime members

no voting rights

### 2024 Membership



#### **Operating Member Class**

Organizations (Corporations, Small Businesses, Partners)

#### **Premier Members**

Banach Wasson Team Genesee Valley Agency Vanguard Website Solutions

#### **Leadership Members**

All County Gutter Company Caledonia Marketplace Charity Bible Church

CooperVision

**Excellent Air Heating & Cooling** 

**Featured Media** 

Genesee Country Village & Museum

Meyers RVs – Caledonia

Scottsville Spirits

#### **Standard Members**

Wheatland Historical Association Big Springs Historical Society

#### **Standard Members (cont'd)**

Caledonia Family Dentistry Coyle's Pumpkin Ranch

**Davis Trailer World** 

Fox Pest Control

Free Style Mercantile

Genesee Country Campground

Genesee Country Chiropractic

LeRoy Discount Liquor & Wine

Mark's Pizzeria - Scottsville

Patrick Place

**Pickard Solutions** 

Scottsville Ice Arena

Stokoe Farms

S & S Auto Sales

Terzo Printing

Tom Gorrow Plumbing

Victory Hill

#### **Advocate Member Class**

Individuals

Jeremy Carnes Kevin Marks Maggie Ridge Linda Turner Kristen Tyler



#### **Honorary Member Class**

Individuals



### **2024 Financial Performance**



<u>Revenue</u>	<u>Categories</u>	<u>U</u>	Inrestricted	Temporarily Restricted		Restricted	<u>Totals</u>
	Membership Fees	\$	2,915.00	\$	- \$	-	\$ 2,915.0
	Investment Income	\$	-	\$	- \$	-	\$
	Fundraising	\$	410.00	\$	- \$	-	\$ 410.0
	Contributions	\$	955.00	\$	- \$	-	\$ 955.0
	Grants	\$	-	\$	- \$	-	\$
	Community Benefit Programs	\$	-	\$	- \$	-	\$
	Economic Development Programs	\$	-	\$	- \$	-	\$
	Other Revenue	\$	0.87	\$	- \$	-	\$ 0.8
	Subtotal	\$	4,280.87		\$	-	\$ 4,280.8

<u>Expenses</u>	Categories	<u> </u>	<u>Jnrestricted</u>	 porarily tricted	Restricted	<u>Totals</u>
Supporting Services	General & Administrative Activities	\$	(2,448.48)	\$ - \$	-	\$ (2,448.48)
	Fundraising	\$	-	\$ - \$	-	\$ -
Program Services	Community Benefit Programs	\$	(1000.00)	\$ - \$	-	\$ (1000.00)
	Economic Development Programs	\$	-	\$ - \$	(1,737.33)	\$ (1,737.33)
	Subtotal	\$	(3,448.48)	\$	(1,737.33)	\$ (5,185.81)

Change in Net Assets	\$ 832.39	\$	(1,737.33)	\$ (904.94)
Net Assets, Beginning of Year	\$ 2,475.83	\$ - \$	1,737.33	\$ 4,213.16
Net Assets, End of Year	\$ 3,308.22	\$ \$		\$ 3,308.22

### **Strategic Framework**



Strategic Plan (3 year view)

## Vision Long-term aspirational view

...the **preeminent place** for supporting common interests of all businesses and professionals

Mission & Core Values

Operating standards & guidelines shaping behaviors and actions

### Business Success

- Business climate
- Local economic vitality
- Marketing & promotion

### Connectivity

- Networking
- Conduit to others
- Leader development

### **Advocacy**

- Recognizable "Voice of Business" in the communities served
- Business and Citizen recognition

### Organization Effectiveness

- Robust and engaged Chamber membership
- Financial performance
- Operation excellence

Strategic Initiatives – General how to satisfy objectives

Annual Operating Plan - Specific what, how, who, when

### **Accomplishments Summary**



- ORGANIZATIONAL EFFECTIVENESS
  - Membership Growth & Engagement. <u>Twelve new organizational members in 2024</u>; Created a <u>new Premier Membership category</u>; Two ribbon cuttings.
  - 2. <u>Fundraising</u>. Annual Holiday Gift Raffle provides member marketing opportunities; non-member fee revenue stream for the Chamber (>\$400 in 2024).
  - 3. <u>Annual Sponsorships</u>. Developed sponsorships designed to connect businesses and communities, promote positive business credibility and brand recognition. *GWA Chamber Gold Card launched*.





- ADVOCACY
  - 1. <u>Business Advocacy Forum</u>. Collected and processed input from Village of Scottsville businesses in support of municipal master plan update.
  - 2. <u>Community Benefit Programs</u>. Two citizens inducted into the Wheatland Community Hall of Fame, five Volunteers of Distinction. *Awarded \$500 academic scholarships* to graduating seniors in each area school.

### **Accomplishments Summary**



#### BUSINESS SUCCESS

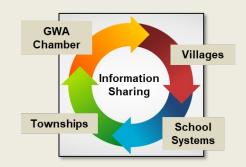
- 1. <u>Positive Business Climate</u>. Maintained online regional Business Directory; Sponsor for 2<sup>nd</sup> annual Community Guide. Shared online business education webinar info.
- 2. <u>Social Media Outreach</u>. Promoted Chamber member and community events on Facebook, > visibility & engagement.



3. <u>Completed 2022 GVTT Grant Project</u>. Submitted project final report; Scottsville and Mumford self guided tours maintained on Chamber website.

#### CONNECTIVITY

- 1. <u>Networking Meetings</u>. Sponsored two networking meetings to exchange information, helping to connect member businesses and communities.
- 2. Conduit to Local and Regional Entities. Four 2024 information sharing meetings with area municipal and school system leaders; Contributing partner with Wheatland and Scottsville municipalities as community member of Letchworth Gateway Villages.



### **Annual Operating Plan Highlights**



#### ORGANIZATIONAL EFFECTIVENESS

- 1. Membership Growth & Engagement. Grow organizational and friends memberships by at least 20% each; include at least two new industrial members. Targeted membership campaign with lapsed member outreach. Improve member and candidate member communications delivery.
- 2. <u>Increase Non-Membership Fee Revenue</u>. Secure at least <u>five</u> annual sponsorships in addition to at least \$ 600 in fundraising.
- 3. <u>Operational Excellence</u>. Increase efficiency of managing member and candidate member information, communications and payment processing.

#### ADVOCACY

- 1. <u>Voice of Area Business</u>. Develop a survey to collect area business perspectives and needs in support of an advocacy platform to share with municipal entities.
- Business and Citizen Recognition. Develop approach to recognize excellence in business; Continue sponsor for Academic Scholarships, Wheatland CHoF programs.



### **Annual Operating Plan Highlights**



#### BUSINESS SUCCESS

- 1. <u>Business Education</u>. Share relevant online content.
- JOB FAIR
- 2. Business Employment. Sponsor an area Job Fair.
- 3. Regional Marketing & Promotion. Collaborate with Featured Media to increase Community Guide business participation by at least 15%.
- 4. <u>Expand Chamber Social Media Presence</u>. Increase reach of Chamber Facebook Page; Explore use of additional social media channels.

#### CONNECTIVITY

- 1. <u>Increase Networking Meeting Participation</u>. Sponsor two annual meetings (spring & fall) with special focus topics and guest speakers.
- 2. <u>Conduit to Local and Regional Entities</u>. Continue to develop information sharing for mutual benefit and alignment with area municipalities, school systems and other potential strategic partners.
- 3. <u>Promote Business and Community Connections</u>. Maintain online Business Directory; Continue distributing GWA Chamber Gold Card.

### **Premier Member Recognition**



#### Vanguard Website Solutions



Genesee Valley Agency



Banach Wasson Team of eXp Realty



